

PLASTER REPLACEMENT

CHARLESTON, SC



HERITAGE POOLS, LLC

Charleston Swims Here.



WELCOME

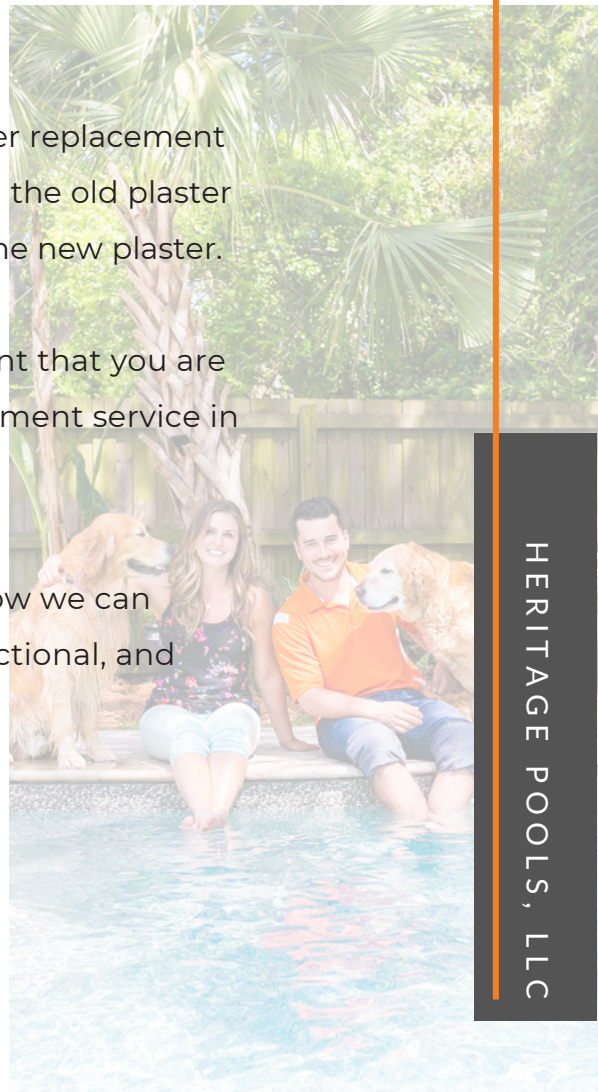
Heritage Pools is your partner in pool installation, maintenance, and renovation services in Charleston, SC.

We use high-quality materials and modern techniques to ensure that your new pool surface is durable, smooth, and easy to maintain. Our customization options let you choose the color, texture, and finish that suits your personal style.

Our comprehensive concrete pool plaster replacement service covers everything from removing the old plaster to preparing the surface and applying the new plaster.

With Heritage Pools, you can be confident that you are getting the best possible plaster replacement service in Charleston, SC.

Contact us today to learn more about how we can transform your pool into a beautiful, functional, and enjoyable backyard retreat.



HERITAGE POOLS, LLC

CONTACT

Ready to give your pool a fresh, new look?

Our team of skilled and experienced professionals are here to make your pool replastering project a breeze.

Reach out to Heritage Pools today and see for yourself!

843-762-3417

Tap Number to Call





PLASTER REPLACEMENT SERVICES

POOL



If you're considering replastering your swimming pool, our Renovation Specialist will come to your property to assess your pool, pool deck, and equipment.

During this assessment, several factors will be considered for your pool: age and finish of current plaster, condition of tile, and pool equipment.



PLASTER REPLACEMENT SERVICES

DECK + EQUIPMENT



If you request an assessment of your pool deck and hardscape, the size and condition of the area surrounding your pool will be evaluated. We'll consider what types of materials can be used for renovations and what types of renovations are possible given the condition of your pool deck and hardscape.

If you'd like an assessment of your pool equipment, we'll evaluate the age and condition of your pool system. We will also make recommendations for upgrades and compliance.



PLASTER REPLACEMENT SERVICES

COMPLETE ESTIMATE



Once we've completed our assessment, we'll provide you with an estimate for the cost of the renovation. The estimate will be returned to you within 24-72 hours, depending on the scope of work required. Our renovations coordinator will follow up with you on a weekly basis to ensure that all of your questions are answered until you're ready to request a contract.

Before signing a contract, we require that you select your materials. Our designer will meet with you in our design room at the home office to help you choose from a wide selection of materials. Once you've made your selections, the contract and invoice for the deposit will be sent to you within 24-48 hours.

We're committed to ensuring that your pool renovation is a seamless and stress-free process.



PLASTER REPLACEMENT SERVICES

SCHEDULING



Once a deposit has been made, our renovations coordinator will start the ordering process. We will send you a comprehensive schedule with the important dates.



PLASTER REPLACEMENT SERVICES

DRAINING THE POOL



As part of our pool renovation, we will send out a service technician to properly drain your pool. We highly advise against attempting to drain your pool on your own. A trained professional with knowledge of groundwater management will use a specialized pump to ensure that the water is diverted to a proper location.

The process of draining your pool includes drilling necessary holes into the bottom of the shell to elevate ground water, ensuring a thorough job. During the renovation process, all equipment will be cut off to ensure the safety of our workers and to prevent any potential damages to the equipment.

We understand the importance of keeping your pool in great condition and will take all necessary steps to ensure a successful renovation project.



PLASTER REPLACEMENT SERVICES

SOUND



After our team has fully drained your pool, one of our service technicians will sound the pool for hollows. This process involves using a hammer to listen for hollow areas in the plaster. By doing so, we can determine if the pool needs to be fully chipped to remove the surface, ensuring that the new plaster will properly cure and bond.

It's important to note that most times we cannot determine if the pool needs to be chipped until the sounding process is completed. The sounding process cannot be completed while water is still in the pool.

Our team is trained to identify any issues with the pool during the renovation process, and we will communicate with you every step of the way to ensure a successful project.



PLASTER REPLACEMENT SERVICES

CHIP OUT



In some cases, our plaster crew may need to sandblast or hydroblast the old plaster before preparing the pool for the new plaster. Please note that additional fees may apply for chip out.

To learn more about our pricing and services, please speak with one of our sales designers, who will be happy to provide you with further information.



PLASTER REPLACEMENT SERVICES

TILE



The size of the tile used in the pool renovation is determined during the material selection process. Most of our clients prefer a 6"x6" or 6"x12" tile. The removal and installation of the tile usually takes 2-4 days, depending on the amount of tile that needs to be installed.

As a standard, we use light gray grout, unless otherwise specified during the contracting phase. We aim to provide you with high-quality service and will work with you to ensure that your pool renovation meets your expectations.



PLASTER REPLACEMENT SERVICES

PREP & PLASTER



Our plaster crew will come out to prepare your pool for plaster once the tile is completed. During this process, all fittings are waterproofed around the penetrations, and new fittings will be installed where necessary. The plaster process typically takes up to 48 hours to complete based on size and select finishes. Once the plaster has been installed, our team will start filling the pool while using a sequestriant to help with the curing process.

Fill the spa first ensuring water does not go over the spillway. Water running down the walls or left on ledges will leave hydration marks. **It is very important to keep the water on and running until filled.**

Once filled, put the water hose in the deep end of the pool on the pool floor - **not the wall!** Anywhere water touches the plaster will leave hydration marks.

Our project manager will typically be onsite during the plaster process to answer any questions that may arise. It's important not to stop the water hose from filling up the pool until it reaches the desired location, which is typically midway through the skimmer. After the pool has been filled, a service technician will be out within 24 hours to start up the pool.



PLASTER REPLACEMENT SERVICES

28-DAY PROCESS



As part of our pool renovation service, we offer a package to all residential customers (excluding commercial pools), which includes daily maintenance provided by our maintenance team.

Our maintenance technician will visit your property once a day, Monday through Friday (excluding weekends and holidays) to balance all recommended chemicals, and brush the pool. We recommend that homeowners also brush the pool once a day and twice on the weekends

For best results, we recommend using a 50/50 nylon/aluminum brush. Our team is dedicated to ensuring that your pool remains in great condition even after the renovation process is complete.